



ABRASION RESISTANT MATERIALS PTY LTD

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Abrasion Resistant Materials Pty Ltd (A.R.M*) and all of its employees, suppliers and sub-contractors alike all have the responsibility to adopt, lead and fully support this formal Quality Policy.

This is to be continuing in terms of : review, evaluation and improvement of our operations, at all levels.

To be implemented across all businesses, to provide our customers with the highest quality products and services that meet or exceed their needs, requirements and expectations.

The importance attached to the Quality Assurance Systems and Controls, and the need to establish clear goals and strategies **is paramount to our success.**

A.R.M* is to comply with all requirements of **ISO 9001:2008 Quality Systems**, relevant Australian Standards, Engineering Codes and approved codes of practice.

Through a process of continual improvement, all employees are to strive to achieve zero tolerance toward non- conformance and non-acceptable standards of work.

A.R.M* Management Team will :

- **Accept their responsibilities** stated within Company Policies and Procedures;
- **Make every reasonable effort** to provide correct information to employees on time, every time to allow successful completion of works and services;
- **Develop quality awareness** throughout the company;
- **Ensure all supervisory staff are aware of and accept their responsibilities** to implement and integrate company policies and procedures in the workplace.
- **Establish and review measurable objectives.**

In return, the cooperation of all employees is sought, through consultation and involvement to:

- **Follow Company Policies and Procedures** and applicable standards at all times;
- **Maintain and respect all materials and equipment provided;**
- **Use and maintain tools** and inspection and test equipment in a proper manner;
- **Co-operate** with, support and **promote Quality Assurance and Control** in the workplace.

To achieve this policy, full cooperation from every employee & team member of the company and its supply chain is both required and expected.